



Thursday, June 5, 2025

George Sherman Union
Boston University
775 Commonwealth Ave
Boston, MA 02215

Agenda

- 9:00 AM** **Registration Check-In | Continental Breakfast | Headshot Photography**
Metcalf Hall
- 10:00 AM** **Welcome:** Mark Newton, University Librarian, Boston University, and Charlie Barlow, Executive Director, BLC
Metcalf Hall (Available via Livestream)
- 10:15 AM** **Empowering Libraries: Building on BLC's Strategic Priorities**
Charlie Barlow, BLC
Metcalf Hall (Available via Livestream)
- 11:15 AM** **Break**
- 11:30 AM** **Session 1** (see [Session 1 Schedule](#))
- 12:15 PM** **Lunch | Headshot Photography**
Metcalf Hall
- 1:00 PM** **Session 2** (see [Session 2 Schedule](#))

- 1:45 PM** **Break**
- 2:00 PM** **Session 3** (see [Session 3 Schedule](#))
- 2:45 PM** **Break**
- 3:00 PM** **BLC Community Meetings and Library Tours** (see [Session 4 Schedule](#))
- 3:50 PM** **Break**
- 4:00 PM** **BLC Community Meetings and Library Tours** (see [Session 5 Schedule](#))
- 4:50 PM** **End of Day**
- 5:00 PM** **BLC Leads 2025 Cohort & Alumni Mixer**
Terrace Lounge

Session 1 Schedule

11:30-11:40 **Lightning Talk: *Speedy Delivery: Mobilizing Our Public Service Students to Accelerate ILL Lending***

Presenter: *Angie Batson, Resource Sharing Specialist, Clapp Library, Wellesley College*

No library can own everything and our ILL queues are continuously populating with electronic requests for books, book chapters and article requests from our library databases and ebook platforms. The interlibrary loan office at Wellesley is open M-F from 8-4 and we currently have 5 student workers. The Public Service desk has 21 student workers who work during all library hours. Working with our Public Service Manager, I decided to crosstrain those students on processing electronic lending requests. By adding ILLiad to the student worker machines and having access to google drive, the students are able to fill ILL requests quickly & efficiently. This allows us to fill requests faster and on a daily basis, instead of being limited to our ILL office hours. Students learn to use a variety of databases and ebook platforms that will be helpful when doing their own research for classes and gain some experience with interlibrary loan.

Location: Sherman Union Building, Room 315

11:30-11:50 **Presentation: *Operational Shifts and Pedagogical Partnerships: Engaging AI Across the Academic Library***

Presenters: *Nathan Mealey, Associate Librarian for Discovery & Access, Wesleyan University Library and Jason Di Resta, Art History & Visual Arts Librarian, Wesleyan University Library*

In this presentation, Nathan Mealey and Jason Di Resta will present their library's approach to engaging with artificial intelligence across its operations and services. Jason will detail efforts to support faculty and student engagement with AI, including instructional collaborations, ethical literacy initiatives, and future curriculum integration. Nathan will discuss how the library is assessing and adapting its internal workflows in response to AI technologies. Together, they will highlight strategies for

fostering the responsible adoption of AI within an academic library context.

Location: Sherman Union Building, Room 312

11:30-11:50 *Presentation: Exploring Shared Services within the BLC*

Presenter: *Mike Roy, Dean of the Library, Middlebury College*

The power of the BLC is both the community and also our ability to work together to achieve common goals. One path to achieving common goals is through shared services. This spring the BLC Working Group on Shared Services surveyed the membership to identify ideas for new services that the BLC might offer. Come learn about what we discovered, and how to participate in the exploration of the most promising of those ideas.

Location: Sherman Union Building, Room 321

11:30-12:15 *Presentation: Library Strategies to Support Experiential Learning Courses in Business Schools*

Presenters: *Dorice Moylan, Reference Librarian, Pardee Management Library, Boston University and Kathleen Berger, Assistant Head of Information Services, Pardee Management Library, Boston University*

In 2020, the Association to Advance Collegiate Schools of Business (AACSB), an American professional and accreditation organization, included requirements for experiential learning courses in business schools across the U.S. Since that time, we have seen an increase in experiential learning classes offered at Questrom School of Business at Boston University which has allowed us to develop additional library support strategies for these classes. We will briefly review research around this trend in business school curricula. Next, we will discuss examples of library support that we provided to these classes over the past few semesters.

Location: Sherman Union Building, Room 320

11:30-12:15 *Presentation: A DIY Approach to Web Archiving to Protect the Things You Care About*

Presenters: *Avi Bauer, Digital Initiatives & Scholarly Communication Librarian, Boston College Law Library, and Anna Kijas, Assistant Director, Digital Scholarship & Lilly Music Library, Tisch Library, Tufts University*

This hands-on workshop, hosted by the Web Archiving COI, is for anyone interested in learning how to get started with web archiving the things you care about. We will introduce you to using the ArchiveWeb.page browser plugin (for Chrome) that enables you to archive webpages while browsing and interacting with them. We will also discuss best practices to store and manage archived data to help you start building your own personal web archive. No programming or coding experience required. Bring a laptop and ideas for what pages you might want to archive!
Location: Sherman Union Building, Room 310

11:30-12:15 **Presentation: *Uncle Johnny Made My Dress: Self-Disclosure as Catalyst in Consortia Engagement***

Presenter: *Maridath Wilson, Head of Resource Acquisition & Management, Boston College Libraries*

This session will further expand on the co-authored article, "Joy is a Strategy, How we Sparkle Together," on the collaborative and thoughtful re-imaging of NERL from buying club to member-driven network of trusted co-conspirators. The presenter will showcase a new Consortia Engagement Pyramid, loosely based on the work of Gottman and his communication pyramid wherein individuals move from sharing greetings and information to vulnerability and self-disclosure resulting in increased social and professional bonds to drive business results.

Location: Sherman Union Building, Terrace Lounge

11:45-11:55 **Lightning Talk: *Cultivating Future Success: Growing Professional Experience for Library Student Workers***

Presenter: *Pam Pfeiffer, Public Services Manager, Clapp Library, Wellesley College*

Student library workers often struggle to describe their job as more than a set of library-related tasks, such as checking books in and out, answering questions, and various stacks maintenance tasks. Starting with a core group of more experienced student workers (mostly juniors and seniors), I decided to assign them to a project or event that would help the librarians and give them more professional workplace experience. I met with them monthly to give them time to reflect on new skills and insights into professional workplaces. In this lightning talk, I will share

information about the projects and the responses of the students to these experiences.

Location: Sherman Union Building, Room 315

11:55-12:15 **Presentation: *Using AI Tools for Literature Searches: How Great is This Idea?***

Presenter: *A'Llyn Ettien, Head of Resource Sharing and Discovery, Alumni Medical Library, Boston University*

Medical librarians from multiple institutions collaboratively reviewed six generative AI tools, representing a mixture of general use chatbots and more specialized tools. Using uniform prompts on all platforms, we requested peer-reviewed literature on two health topics. We were interested in the number and percentage of real vs. hallucinated citations for each tool, whether articles (if real) were relevant to the prompt, and how results compared with those from a database search for the same topic. We also considered how often each tool repeated citations to a particular user and how often multiple users received the same citations in their results.

Location: Sherman Union Building, Room 312

11:55-12:15 **Presentation: *3,650 Hours: WMS to Alma in Just Five Months***

Presenters: *Rebecca Gerber, Electronic Resources Librarian, Lamar Soutter Library, UMass Chan Medical School and Ben Ide, Library Systems and Services Consultant, BLC*

Come learn about UMass Chan's remarkable five month transition from OCLC's WorldShare to Ex Libris' Alma/Primo, despite significant staff shortages. This rapid migration showcased strategic planning and efficient execution. Hear how they did it in this presentation with Rebecca Gerber, Electronic Resources Librarian for the Lamar Soutter Library, and Ben Ide, BLC's Library Systems and Services Consultant.

Location: Sherman Union Building, Room 321

12:00-12:10 **Lightning Talk: *Become the Best Job on Campus: tips for giving and asking for student employee feedback***

Presenter: *Eliana Peretz, Library Coordinator, Access Services, Tisch Library, Tufts University*

Like many Access departments, we rely heavily on student workers, but have not always valued their input, skill development, and retention. Developing feedback processes builds transparency and trust and their unique perspective and insights can help you find solutions (sometimes to problems you didn't even know you had)! I will cover why both giving and getting feedback, and following through, are so important and give tips based on my experience for how to do it in a way that recognizes student workers as whole people, is equitable and kind, and will foster a more welcoming and inclusive environment for everyone!

Location: Sherman Union Building, Room 315

Session 2 Schedule

- 1:00-1:45** **Library Tour: *Guided Tour of BU Libraries Digital Ventures Facility***
[Digital Ventures at BU Libraries](#) supports the development of new digital projects and digital scholarship initiatives across disciplines. Tour our newly opened space and learn more about our digital scholarship services, digital library, and state-of-the-art digitization operations.
Meeting Location: Mugar Memorial Library
- 1:00-1:45** **Library Tour: *Highlights from BU Libraries Special Collections***
View select items from the University's special and archival collections held in [the Howard Gotlieb Archival Research Center at the BU Libraries](#). Collection strengths include civil rights, diplomacy & national affairs, literature, criticism, journalism, drama, and music & film.
Meeting Location: Mugar Memorial Library
- 1:00-1:10** **Lightning Talk: *Making Meaningful Metrics: Applied Analysis of Online Content for Instructional Librarians***
Presenters: *Lucy Flamm, Social Work Liaison Librarian, Boston University and Jack Mulvaney, Discovery Systems Manager, Boston University*
This lightning talk offers a case study of online instructional and resource-directed content (Library Guides) at Boston University. This context will demonstrate how alternative metrics inform our understanding of users, user information goals, and platform discovery both through search engines and large language models.
Location: Sherman Union Building, Room 315
- 1:00-1:45** **Presentation: *Adapting OER using Generative AI***
Presenters: *James Thibeault, Senior Librarian for Open Educational Resources, Bentley University Library and Hope Houston, Executive Director of the Library, Bentley University Library*
Open Educational Resources (OER) are invaluable for improving affordable access to course materials. Their adaptability allows customization to fit classroom needs, though this feature is often underutilized due to time constraints. Generative artificial intelligence

(Gen AI) can efficiently adapt OER to meet the needs of professors and students. In this interactive workshop, we will experiment with modifying OER through prompting to better fit hypothetical needs. *It is recommended that participants bring a laptop or any device that has connection to the internet, as participants in this workshop will be experimenting with AI prompting directly on their personal device.*

Location: Sherman Union Building, Room 310

1:00-1:45

Presentation: *What's New at the Internet Archive*

Presenters: *Chris Freeland, Director of Library Services, Internet Archive and Mek Karpeles, Program Lead of Open Library, Internet Archive*

The Internet Archive's Wayback Machine is more essential than ever, preserving the web as information disappears or is deliberately removed. Learn how the Wayback Machine works, why web archiving matters, and the ongoing impact of initiatives like the End of Term Crawl, which has been capturing government websites since 2004. But the Internet Archive is more than just the Wayback Machine. This session will also highlight recent developments in our interlibrary loan services, new features from Open Library, and ways libraries can engage with the Internet Archive to expand access to knowledge.

Location: Sherman Union Building, Room 312

1:00-1:45

Presentation: *Thinking Outside the Stacks: Circulating Equipment at Tisch Library*

Presenter: *Jess Spear, Senior Library Assistant, Technology Specialist for Frontline Services, Tisch Library, Tufts University*

Tisch Library at Tufts University circulates a selection of technology items and other equipment to enable the scholarly work of our community. Frontline Services manages short-term laptops, chargers, adapters, calculators, projectors, and more, providing integral access to items not otherwise available in the Tufts ecosystem. We are revamping all policies surrounding the collection, regarding acquisitions, deselection, and circulation. In this presentation, I will share our challenges, successes, and next steps in tackling these highly circulating items.

Location: Sherman Union Building, Room 320

- 1:00-1:45** **Presentation: *BLC Network Zone: Where We're Going, Where We've Been***
Presenters: *Nathan Mealey, Associate Librarian for Discovery & Access, Wesleyan University Library, Rebecca McCallum, Head of Cataloging, Wesleyan University, and Lori Stethers, Systems/Emerging Technologies Librarian, Wesleyan University*
The goal of this presentation will be to present the next phase of the BLC's network zone project, its goals and plans for the coming year, alongside illustrating the impactful work that is already happening among the participating libraries.
Location: Sherman Union Building, Room 321
- 1:00-1:45** **Presentation: *EDI Steering Committee Updates***
Presenters: *Michael Brown, Community Learning Reference and Workforce Librarian, Boston Public Library, and Sonia Pacheco, Social Sciences Librarian, UMass Dartmouth*
This will be a presentation where we go over all of the work, data, and updates that the EDI Steering Committee has made throughout the year.
Location: Sherman Union Building, Terrace Lounge
- 1:15-1:25** **Lightning Talk: *Library Lab Partners: Combined Information Literacy/Data Management Instruction for Labs***
Presenters: *Cecelia Lasley, Research Librarian for the Social Sciences, Tisch Library, Tufts University and Elizabeth McCall, Research Data Librarian, Tisch Library, Tufts University*
Original research relies on strong information literacy (IL) and research data management (RDM) skills. However, research labs are specialized and operate independently from the traditional curriculum. Traditional library instruction, especially impactful IL and RDM instruction, can be challenging in departments with high concentrations of labs. A Social Sciences librarian and a Research Data librarian partnered to address these challenges by hosting custom workshops for labs. This lightning talk will describe this pilot initiative in the Child Study and Human Development Department and our plans for growing the pilot into a workflow that can be adopted by other liaisons.
Location: Sherman Union Building, Room 315

1:30-1:40

Lightning Talk: *Understanding Our Researchers' Data Services Needs*

Presenters: *Margarita Corral, Data Analysis Specialist, Brandeis University Library, and Ford Fishman, Data Analysis Specialist for Science, Brandeis University Library*

Data services are an increasingly important part of how libraries support researchers. In 2023, Brandeis University participated in an Ithaka S+R study with 28 other research institutions to better understand research data needs across campus, as well as how they engage with campus data services offerings, via semi-structured interviews. Here, we present the findings of our analysis of Brandeis researcher interviews. We discuss common research data challenges our researchers experience, as well as their experiences using our library's Data Services offerings.

Location: Sherman Union Building, Room 315

Session 3 Schedule

- 2:00-2:45** **Library Tour: Curator-led Tour of “Textiles Tell Stories: Exploring the African Studies Library Collection”**
[This exhibition of the African textiles collection](#) held at the BU Libraries highlights how textiles have been and continue to be used by those living in Africa and its diaspora as modes of communication, activism, celebration, and more. View the exhibition guided by the African studies librarians who work with the collection and curated the more than 40 textiles on display.
Meeting Location: Mugar Memorial Library
- 2:00-2:45** **Library Tour: Connecting with the Dr. Martin Luther King, Jr. Collection at BU Libraries**
The BU Libraries proudly holds an archival collection of Dr. King’s manuscripts, notebooks, correspondence, printed material, financial and legal papers, photographs, and other items dating from 1947 to 1964. Join a tour of [the Martin Luther King Jr. Reading Room](#) where a permanent exhibition provides an intimate view of Dr. King’s time at the University and his leadership of the Civil Rights Movement.
Meeting Location: Mugar Memorial Library
- 2:00-2:20** **Presentation: Intercampus Collaborations for Catalyzing Action Toward Environmental Justice: Capacity Building and Empowerment During Uncertain Times**
Presenters: Sarah Hutton, Education & Clinical Services Librarian, Lamar Soutter Library, UMass Chan Medical School and Lauren Movlai, Reference and Instruction Librarian, Healey Library, UMass Boston
A stronger focus on environmental justice in scholarly discourse, education and training, and public health communications is a critical necessity in the context of our increasingly dire climate crisis. Empirical evidence connecting communities that experience environmental health disparities with higher levels of sickness and disease than wealthier, less polluted communities, frames a strong argument to hone our focus and accelerate collective action in addressing this social justice imperative. Collaborators across the UMass

System libraries will discuss the genesis of their multi-campus initiative on environmental justice, and how they have pivoted their activities to maintain sustainable program development in an increasingly tumultuous scientific research climate.

Location: Sherman Union Building, Room 310

2:00-2:20

Presentation: *Senior Information and Borrowing: The Positive Impact of Recognition and Promotion*

Presenter: *Mary Calo, Associate Director of Public Services, Brandeis University Library*

In January 2023, the Brandeis Library Public Services Department launched a new student staff position; Senior Information and Borrowing Assistant. Prior to this position, Public Services offered one student position resulting in a stagnant experience for those who worked over several years. The vision was born from the Department's commitment to an "ethic of care" approach towards student supervision as well as the need for Public Service Staff to have a little "breathing room" in their daily schedules. Library staff sought to offer student staff the opportunity to develop professional skills, while acknowledging their exceptional performance. Demonstrated skills included leadership, knowledge, empathy, and critical thinking. This presentation offered by Brandeis University Associate Director of Public Services, Mary Calo will explore the motivation for and development of this role, success of the program, impact to student and Library staff, and offer testimonials from Senior Information and Borrowing Assistants.

Location: Sherman Union Building, Room 315

2:00-2:20

Presentation: *Rebuilding a Sustainable and Sustaining BLC Community of Practice*

Presenters: *Jill Livingston, Associate University Librarian for Academic Services, Wesleyan University Library and Laura Hibbler, Deputy University Librarian, Brandeis University Library*

In response to waning attendance at meetings, the BLC AUL CoP issued a call for volunteers to reshape the community. Six individuals met for a daylong retreat to determine how the CoP could serve as a community that recognizes and supports AUL-level librarians in their unique managerial roles, while at the same time helping us advance the initiatives of the BLC. We came up with

a framework that has allowed us to better connect, learn, and create. Our experience in launching the Senior Managers' CoP will be of interest to others considering (re)establishing a connected, joyful, and sustainable CoP.

Location: Sherman Union Building, Room 320

2:00-2:45

Presentation: *AI in Action: Practical Ways Library Staff Can Leverage AI*

Presenter: *Brock Edmunds, Assistant Head, Pardee Management Library, Boston University*

This presentation will explore practical AI applications for library staff. As AI continues to transform academic work, it's essential for library professionals to familiarize themselves with these tools to better support patrons. I'll demonstrate how AI can streamline workflows, from composing communications (emails, announcements, social media) to creating custom images for library news, LibGuides, and presentations. I'll also cover AI-assisted citation and bibliography generation, brainstorming, and more. Attendees will leave with actionable insights to immediately boost efficiency, enhance creativity, and improve service quality, along with practical tips for responsible AI use.

Location: Sherman Union Building, Room 312

2:00-2:45

Panel: *BLC Leads Fireside Chat: How to get the most out of your BLC Leads experience?*

Moderator: *Martha Kelehan, Assistant Director, Research & Learning, Tisch Library, Tufts University*

Join alumni of the BLC Leads program and the 2024 BLC Leads cohort to explore how to get the most out of the Leads experience, BLC's signature leadership development program. BLC Leads positions mid-level library professionals to scale their leadership responsibilities or grow their leadership skills within their current position through a multifaceted program combining instruction, engagement with BLC leaders and alumni, small-group learning, and site visits over the course of six months. All who are interested in the BLC Leads program are welcome to attend.

Location: Sherman Union Building, Room 321

2:00-2:45

Roundtable: *BLC Network Zone Roundtable*

Presenters: *Nathan Mealey, Associate Librarian for Discovery & Access,*

Wesleyan University Library, Terry Simpkins, Director, Discovery & Access Services, Middlebury College, Amy Harrell, Head, Collections, Research, and Instruction Library & Information Technology Services, Trinity College, Fred Folmer, Director of Library Collections, Access & Discovery, Connecticut College Libraries, and Susan Swogger, Head of Collection Development, Analysis, and Strategy, UVM Libraries

The BLC Network Zone Leads team will host a roundtable discussion about the network zone project, to answer questions and provide information about the opportunities the network zone provides to participating libraries.

Location: Sherman Union Building, Terrace Lounge

2:25-2:45

Presentation: *Solace & Stories: The Emergence of Cozy Fantasy*

Presenter: *Lily Reilly (she/they), Entrepreneurship Librarian, Northeastern University*

This presentation, "Solace & Stories: The Emergence of Cozy Fantasy," delves into the factors contributing to the growing popularity of this genre. The presentation will highlight key authors and titles that have shaped the genre, such as "Legends & Lattes," and examine how these works resonate with readers seeking solace and escapism in a turbulent world. Let's celebrate the warmth and wonder of cozy fantasy, and discover how these stories provide a gentle escape, fostering a sense of comfort and connection in an increasingly complex world.

Location: Sherman Union Building, Room 310

2:25-2:45

Presentation: *Managing Collaborations in a Multi-Phase OpenAthens Implementation*

Presenters: *Yueqing Chen, Librarian V, Healey Library, UMass Boston and Louisa Choy, Librarian IV, Healey Library, UMass Boston*

This presentation will discuss a multi-phase implementation of OpenAthens through collaborations across different stakeholders. We began the implementation in August 2021 when we focused on the core authentication features of OpenAthens. As we continue to make progress, we expanded our scope to integrate other system components following the initial rollout, including the integration with the interlibrary loan system, the transition from IDCS to Azure, implementing additional user attributes for more granular

access and usage statistics, and setting up local accounts for new faculty without institutional email accounts to enhance the library services. We will describe the project management aspects of the process and cover how we used a phased approach and change management for a more controlled and effective transition with minimal disruption to users. We will also cover how we coordinated vendor and stakeholder communications. Collaboration with OpenAthens provider (EBSCO), IT, vendors, and librarians played a key role in ensuring smooth transitions and successful rollouts of the different phases.

Location: Sherman Union Building, Room 315

2:25-2:45

Presentation: *Check This Out!: Revitalizing BLC's Consortium Card Program*

Presenter: *Marc Hoffeditz, Resource Sharing Program Manager, BLC and Ann Marie Schafer, Head of Library Access Service, Healey Library, UMass Boston*

As one of the consortium's longest running programs, the BLC consortium borrowing card grants users walk-in borrowing access to all BLC member institutions. Realizing a number of opportunities for improvements, several former BLC Leads alumni and Access Services COI members joined forces to revitalize the program and bring it into modern times. Come join members of the Consortium Card Working Group to discuss the process of updating the program, including the introduction of a digital borrowing card this coming fall.

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Meeting Location: Mugar Memorial Library
- 3:00-3:50** **Community Meeting:** Resource Sharing COI
Location: Sherman Union Building, Room 310
- 3:00-3:50** **Community Meeting:** Archives & Special Collections COI
Location: Sherman Union Building, Room 312
- 3:00-3:50** **Community Meeting:** Heads of Resource Management
Location: Sherman Union Building, Room 315
- 3:00-3:50** **Community Meeting:** LGBTQIA+ Caucus
Location: Sherman Union Building, Room 320
- 3:00-3:50** **Community Meeting:** BIPOC Caucus
Location: Sherman Union Building, Room 321
- 3:00-3:50** **Community Meeting:** Science & Engineering COI
Location: Sherman Union Building, Metcalf Hall
- 3:00-3:50** **Community Meeting:** Assessment COI

Location: Sherman Union Building, Metcalf Hall

3:00-3:50

Community Meeting: OER COI

Location: Sherman Union Building, Metcalf Hall

3:00-3:50

Community Meeting: Health Sciences COI

Location: Sherman Union Building, Metcalf Hall

3:00-3:50

Community Meeting: Business COI

Location: Sherman Union Building, Metcalf Hall

3:00-3:50

Community Meeting: Access Services COI

Location: Sherman Union Building, Metcalf Hall

3:00-3:50

Community Meeting: EDI COI

Location: Sherman Union Building, Metcalf Hall

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Meeting Location: Mugar Memorial Library
- 4:00-4:50** **Community Meeting: BLC Directors**
Location: Sherman Union Building, Room 310
- 4:00-4:50** **Community Meeting: Metadata & Resource Management COI**
Location: Sherman Union Building, Room 312
- 4:00-4:50** **Community Meeting: Equity, Diversity, & Inclusion Steering Committee**
Location: Sherman Union Building, Room 320
- 4:00-4:50** **Community Meeting: Senior Managers COP**
Location: Sherman Union Building, Room 321